

REMARKS

The office action has been carefully considered, particularly the objection to claims 1, 16 and 17 regarding the discussion of the distinction between managing and non-managing computers. These claims have been amended to delete the language that had previously been added because of the examiner's comments. While the applicants do not necessarily agree that the requesting computer is by its very nature a managing computer, applicants acknowledge that the distinction is not clearly made in the specification and therefore this language has been deleted.

As a result of further study of Ote, it is believed that Ote fails to teach or suggest the method of claim 1 for at least one very important reason. While the examiner has attempted to apply Ote to the elements of the claim, it is believed that the nature of the operation of Ote does not teach or suggest the *responding* step of this claim and in fact is opposite of what is set forth in this responding step. Moreover, to conclude the claimed operation is obvious is contrary to the express language of the specification describing the operation of the Ote system.

More particularly, the responding step of applicants' method set forth in amended claim 1 states "responding to a download request for said log manager file from *any requesting one of said plurality of computers* by said log manager device driver so that said requesting computer can use said log manager file to perform diagnostic or troubleshooting events." This is not the way Ote operates as is clear from the portion of the specification set forth at column 7, line 61 through column 8, line 7. In that section of the specification it describes the flowchart of Fig. 13 and states

the user sends a fault log request by the fault log display means 24212 of the manager 232 (sic, 242) to the agent 17 through the remote access function 1631 while the remote access connection is established by the remote access function 1631 (steps 5071~5072). The agent 17 sends the fault log logged in the file back to the manager and displays it on the screen by the fault log display means 24212 (steps 5073~5074). In this manner, the user may analyze the status of the computer from the fault history to prevent the critical fault or derive the analysis data for the cause of fault.


Clearly, the user can only be located at the manager 242 in the operation as claimed. The user is incapable of sending a request from any one of a plurality of computers as is set forth in applicants' responding step of amended claim 1. Not only that, the event data taught by Ote is fault data and does not encompass the data as claimed which can relate to "completions, connections, processes, terminations, status changes, errors and warnings" that can be used to perform network diagnostics and troubleshooting." The method as claimed in claim 1 is a more flexible and less restrictive method in that any of the plurality of computers connected in a network to a server can use the log manager file to perform diagnostic and troubleshooting activities.

The system of claim 16 as well as the log manager device driver as claimed in claim 17 include elements similar to the responding step of claim 1 and are therefore also believed to be allowable for the reasons stated with regard to claim 1. Moreover, the dependent claims necessarily incorporate the subject matter of the independent claims from which they depend and in addition recite other features and/or functionality not found in those claims and are therefore also believed to be in condition for immediate allowance.

Reconsideration and allowance of all claims is respectfully requested.

Respectfully submitted,

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